

WARRANTY CONDITIONS

FOR ISOLAR SOLARLUX® VARIODIRECT

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ISOLAR SOLARLUX® variodirect and ISOLAR VISOREX® lux therm insulating glass units are high quality products subject to strict quality controls.

1. Warranty period

Transparency of the insulating glass: As of the date of delivery, we guarantee for a period of five years that cavity transparency between the panes will not be impaired by condensation. The warranty period commences at the time of delivery ex works.

We provide a warranty on the functionality of the drive and the louvre unit for a period of two years as of delivery, taking into account our specific instructions on the design and execution of the control system. For all electrical parts outside the ISOLAR SOLARLUX® variodirect unit, such as transformers, switches, time control or light value sensors and other electrical parts, a warranty of one year applies from the day of delivery.

2. Claims

In the case of defects which are attributable to us, we shall, at our discretion, provide warranty by improvement, replacement or price reduction.

If the glass is replaced, we shall deliver this replacement free of charge to the installation site. Any further claims arising from warranty and/or damages (such as installation and dismantling costs, accommodation costs, downtime costs, etc.) are excluded.

3. Assertion of claims

A defect is to be communicated to us in writing immediately, no later than 14 days after the defect has been detected or, in the case of hidden defects, immediately after it has become apparent; in each case, a specific description of the type of defect is to be provided along with the final inspection list "Final Inspection of ISOLAR SOLARLUX® variodirect". In any case, any warranty claim may only be asserted after full payment of the goods.

4. Special conditions

All warranty claims will be void in the event of improper assembly, installation, use and control. All warranty claims will also lapse if the blinds are not operated correctly, properly or in accordance with our specifications.

Any defects that occur as a result of lightning strikes or the supply of incorrect voltages or currents, in particular to the encoder cables, are also excluded from all warranty claims.

Misuse such as constant lifting and lowering of the curtain or constant "zipping" in the upper end position will result in the loss of all warranty claims. Users shall be instructed to that effect.

In addition, all warranty claims relating to the function of the blinds shall only exist if a complete functional test is carried out before the glass elements are installed (in compliance with the period specified in point 3). To this end, the supplied test record form "Final Inspection of ISOLAR SOLARLUX® variodirect" is to be used and sent back completed within 14 days of delivery. The ordering party is responsible for providing this verification.

5. Static dimensioning

The static verification of the insulating glass units is to be carried out by the client using authorised engineer services. In this case, the local wind loads and climate loads as well as increased glass temperatures are to be taken into account. The deformation due to wind pressure or suction in relation to the centre of the pane must not exceed 15 mm. The deformation under climatic loads per individual pane, relative to the centre of the pane, must not exceed -0.5 for cavity of 32 mm. The glazing and processing guidelines for ISOLAR SOLARLUX® variodirect are to be strictly observed.

6. Place of jurisdiction

The place of jurisdiction for all disputes arising from the contract shall be the court with jurisdiction over the subject matter at the registered office of our company.

7. Place of performance

For delivery and payment, the place of performance shall be the registered office of our company, even if the goods are handed over or the service is rendered at another location.